

ASSEMBLY BILL

No. 423

Introduced by Assembly Member Torres

February 23, 2009

An act to amend Sections 53114.1, 53114.2, and 53115.2 of the Government Code, relating to emergency telephone systems.

LEGISLATIVE COUNSEL'S DIGEST

AB 423, as introduced, Torres. Emergency telephone systems.

Existing law, the Warren-911-Emergency Assistance Act, requires the Communications Division of the Department of General Services to consult at regular intervals with specified entities and individuals in order to accomplish the responsibilities specified by the act.

This bill would add the Commission on Peace Officer Standards and Training to the specified entities and individuals that the Communications Division is required to consult with at regular intervals in order to accomplish the responsibilities specified by the act.

Existing law requires the Communications Division to review and update technical and operational standards for public agency systems, after consultation with specified entities and individuals.

The bill would require the review and update of technical and operational standards for public agency systems to include standards for recruitment and training of public safety dispatchers. The bill would also require the review and update to be completed on or before December 31, 2010, to include evaluations of issues related to the receipt of calls in a language other than English by public safety dispatchers at a Public Safety Answering Point, the need for additional recruitment of multilingual public safety dispatchers, and whether the Communications Division should require all public safety dispatchers

to complete the Public Safety Dispatcher Course offered by the Commission on Peace Officer Standards and Training.

Existing law also requires the State 911 Advisory Board to advise the Communications Division on specified subjects, including training standards for county coordinators and Public Safety Answering Point managers.

The bill would modify the requirement that the State 911 Advisory Board advise the Communications Division on training standards for county coordinators and Public Safety Answering Point managers to also require the State 911 Advisory Board to advise the Communications Division on training standards for public safety dispatchers.

Vote: majority. Appropriation: no. Fiscal committee: yes.
State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. Section 53114.1 of the Government Code is
2 amended to read:

3 53114.1. To accomplish the responsibilities specified in this
4 article, the Communications Division is directed to consult at
5 regular intervals with the State Fire Marshal, the State Department
6 of Health Services, the Governor's Office of Traffic Safety, the
7 Office of Emergency Services, the California Council on Criminal
8 Justice, a local representative from a city, a local representative
9 from a county, the public utilities in this state providing telephone
10 service, the Associated Public Safety Communications Officers,
11 the Emergency Medical Services Authority, the Department of the
12 California Highway Patrol, *the Commission on Peace Officer*
13 *Standards and Training*, and the Department of Forestry and Fire
14 Protection. These ~~agencies~~ *entities and individuals* shall provide
15 all necessary assistance and consultation to the Communications
16 Division to enable it to perform its duties specified in this article.

17 SEC. 2. Section 53114.2 of the Government Code is amended
18 to read:

19 53114.2. (a) Technical and operational standards for the
20 development of the public agency systems shall be established and
21 reviewed by the Communications Division on or before December
22 31, 1973, after consultation with all ~~agencies~~ *entities and*
23 *individuals* specified in Section 53114.1. On or before December
24 31, 1976, and each even-numbered year thereafter, after

1 consultation with all ~~agencies~~ *entities and individuals* specified in
2 Section 53114.1, the Communications Division shall review and
3 update technical and operational standards for public agency
4 systems, *including, but not limited to, standards for recruitment*
5 *and training of public safety dispatchers.*

6 (b) *The review and update required pursuant to subdivision (a)*
7 *that is to be completed on or before December 31, 2010, shall*
8 *include evaluations of issues related to the receipt of calls in a*
9 *language other than English by dispatchers at a Public Safety*
10 *Answering Point (PSAP), the need for additional recruitment of*
11 *multilingual public safety dispatchers, and whether the*
12 *Communications Division should require all public safety*
13 *dispatchers to complete the Public Safety Dispatcher Course*
14 *offered by the Commission on Peace Officer Standards and*
15 *Training.*

16 SEC. 3. Section 53115.2 of the Government Code is amended
17 to read:

18 53115.2. (a) The State 911 Advisory Board shall advise the
19 ~~Telecommunications~~ *Communications* Division of the Department
20 of General Services on all of the following subjects:

21 (1) Policies, practices, and procedures for the California 911
22 Emergency Communications Office.

23 (2) Technical and operational standards for the California 911
24 system consistent with the National Emergency Number
25 Association (NENA) standards.

26 (3) Training standards for county coordinators ~~and~~, Public Safety
27 Answering Point (PSAP) managers, *and public safety dispatchers.*

28 (4) Budget, funding, and reimbursement decisions related to
29 the State Emergency Number Account.

30 (5) Proposed projects and studies conducted or funded by the
31 State Emergency Number Account.

32 (6) Expediting the rollout of Enhanced 911 Phase II technology.

33 (b) Upon request of a local public agency, the board shall
34 conduct a hearing on any conflict between a local public agency
35 and the ~~Telecommunications~~ *Communications* Division regarding
36 a final plan that has not been approved by the ~~Telecommunications~~
37 *Communications* Division pursuant to Section 53114. The board
38 shall meet within 30 days following the request, and shall make a
39 recommendation to resolve the conflict to the ~~Telecommunications~~

- 1 *Communications* Division within 90 days following the initial
- 2 hearing by the board pursuant to the request.